



Met. O. 868

# METEOROLOGICAL OFFICE COMMERCIAL AND PUBLIC SERVICES HANDBOOK

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Meteorological Office Commercial and Public  
Services Handbook.

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## FOREWORD

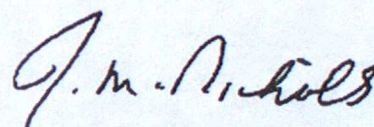
Meteorological services which are available to meet the requirements of commerce, industry and the general public are known as 'public services'. This handbook is for the use of all staff involved in their provision, either on repayment or as part of the free Public Meteorological Service. It contains regulations and guidance to assist in ensuring the customer receives a relevant high-quality service. The Handbook is not intended to be a sales manual, although clearly it contains information important to sales and marketing activity.

Clients for public services seek information because it has commercial or personal value. Their requirements and problems vary, and applications of meteorological information are spread across a wide range of activities. The Office divides its public services clients into a number of separate market sectors. These sectors form the basis of the organization of the material of this Handbook.

An indication of the needs of the client and how their relationship to specific meteorological variables is given for each market sector. Where national or regional services have been arranged or common procedures set up, these are described in detail; other services which are used less widely are not covered in detail.

*The Commercial & Public Services Handbook* is reviewed annually with the changes co-ordinated by S&B Admin. In early 1996 the Handbook will be updated again with a view to including the services provided by Defence Provision (DP).

September 1995



J.M. Nicholls

Director of Services & Business



## PUBLIC SERVICES HANDBOOK

## Record of amendments

Amendment list			
No.	Date	Incorporated by	Date
No 1	MAY 1991	V. MEYER	JUNE 1991
No 2	FEB 1993	J.H. Brown	FEB 1993
No 3	FEB 1993	J. Wainwright	13.5.93.
No. 4	Nov 93	A. Watt	22/11/93
No 5	Oct 94	N. Jeffries	26/10/94
No 6	Sep 95	N.V. Jeffries	5/12/95



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- 3 Public relations
- 4 Guidance from the Central Forecasting Office
- 5 Arrangement for BRACKOUT
- 6 Services for agriculture, horticulture and forestry
- 7 Services for building, construction and civil engineering
- 8 Services for retail, distribution and manufacturing and related companies, and commodity brokers
- 9 Services for government and public departments
- 10 Services for education
- 11 Services for gas, electricity, fuel and power authorities
- 12 Services for the professional and legal market sector
- 13 Services for leisure and tourism
- 14 Services for radio and television
- 15 Services for the offshore industry
- 16 Services for the Press, non-market specific telephone and Viewdata systems
- 17 Services for land transport
- 18 Services for sea transport
- 19 Services for air transport
- 20 Services for the water industry
- 21 Services for the general public
- 22 Supply of meteorological information in the event of nuclear or chemical atmospheric pollution accidents
- 23 Services for marine emergencies
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- 26 Provision of UK data and products for research and other uses
- 27 UK Met. Office policy on visits to and from other National Meteorological Services
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